



How to use your Joeyy

A step-by-step guide to using the Joeyy for children under three with any limb difference or amputation.

Let's get started! How to use your **Joeyy**

This guide is here to help you get started with your Koalaa sleeve, so your child can feel confident using it daily or for the activities they enjoy. Inside, you'll find simple, step-by-step instructions on how to put on the Joeyy and make small adjustments for their comfort.



// **She put her Koalaa on and just went for it! The fastest she's ever cycled before!**

It is very comfy and lightweight, and I like that it can help Aurora with everyday tasks. But the best thing about the prosthetic for me, was seeing her ride her scooter that first time.

Aurora
Joeyy wearer

Need help? Your limb buddy is here for you!

At Koalaa, there's no need for formal appointments or long waits, our limb buddies are always here and ready to help. Whether you need advice, support, or just a friendly chat, you can reach out anytime.

We're here to help with things like tool swaps, returns, or if something just doesn't feel quite right, just get in touch!



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www.yourkoalaa.com

We're with you every step of the way!

From the moment your child receives their Joeyy, our team is here to support you both on this journey. Whether they're getting to know their new tool, learning how to use it in everyday life, or adjusting to something new, we're always here to help. As your child gains confidence and begins exploring more activities, Koalaa will continue to support you, offering guidance, new options, and helping you discover our full range of tools and sleeves as they grow.



Scan Me!

Scan the QR code to access helpful how-to videos for your Joeyy and other useful links!

Putting on the Joeyy



Open up the Joeyy by undoing the top strap and sliding your child's arm inside



Fold the top strap back over and press it down until it feels snug and comfortable



Check the fit, their arm should feel supported, but not too tight. If the sleeve leaves marks on their skin that don't fade within 20 minutes, it's too tight and should be loosened

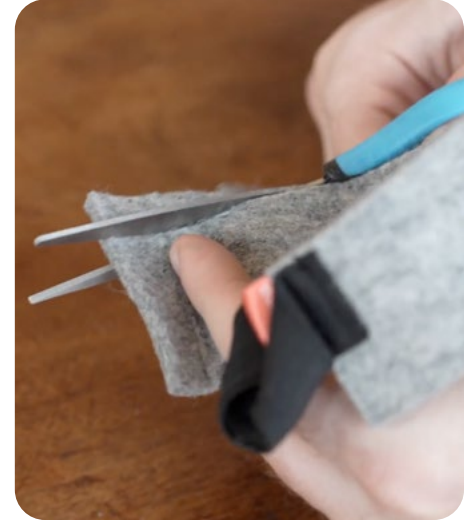


Your child can now use their Joeyy to grip onto balance bikes or simply lean on it for extra support while playing and exploring

Adding the inner felt roll for shorter limbs



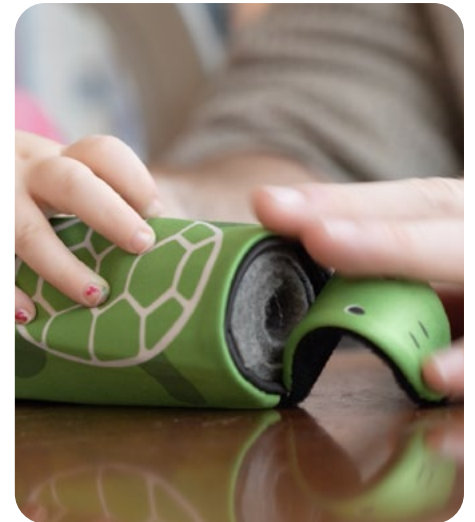
Your Joeyy comes with a soft inner felt roll. Use this if your child has a shorter limb and needs a bit of extra support



Unroll the felt and trim it to a length that feels right for your child's limb



Roll the felt back up and secure it with the elastic strap



Pop the rolled felt inside the Joeyy and fold the top strap over until it feels comfortable and secure

Your Joeey!

The Joeey is perfect for all kinds of adventures your little one might have! Whether they're learning to crawl, zooming around on a balance bike or scooter, or just need a friendly companion to introduce them to the world of prosthetics. Check out all the amazing kids already enjoying theirs!



How to care for your Joeey

To keep your Joeey in great condition and working at its best, a little care goes a long way. Below are some top tips to help you keep it clean, comfortable, and ready for whatever your child's got planned.



Ensure the Joeey is **comfortable** and not too tight on your child's arm. If the sleeve leaves marks on their skin that don't fade within 20 minutes, it's too tight and should be loosened.



Please ensure that young children are **supervised** at all times when using the Joeey.



Regularly **clean** your Joeey by wiping away any excess dirt with a damp cloth.



To **wash** your Joeey, place it in your regular wash at **30°C (86°F)**.



To extend the life of the Joeey, store it in a **cool, dry place** when not in use.

